Exhibit 16.1-5 -Renewal Fees Summary by Resource Unit

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
Help Desk	Help Desk Services--Section 2	Month	Fixed monthly fee per unit	None	$ 197,495.62	12	2,369,947	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Program Manager	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 204.11	7136	1,456,501	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Project Manager	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 163.52	13239	2,164,799	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Systems Analyst	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 127.57	8240	1,051,146	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Senior Applications Developer	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 120.61	62619	7,552,360	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Applications Developer	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 98.57	73661	7,261,055	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Applications Developer - Adv Technology	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 132.21	27114	3,584,608	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Web Designer	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 125.25	8198	1,026,774	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Applications Architect	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 180.91	7782	1,407,859	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Database Administrator	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 154.24	19278	2,973,424	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Associate Application Developer	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 70.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Mission Assurance Project Engineer	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 90.00		N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Project Scheduler	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	$ 95.00		N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Temporary DA Infrastructure Engineering Services	Schedule 4.3 not applicable	Hour	Hourly Labor Rate	None	$ 95.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Standard PC	Desktop Services - Personal Computing Services--Section 4.4	Standard PC	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	$ 85.89	98752	8,481,365	B1	$ 107.91	$ 97.60	$ 77.52	$ 72.98	Specific	4
CWS/CMS PC	Desktop Services - Personal Computing Services--Section 4.4	CWS/CMS PC	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	$ 53.01	13607	721,307	B1	$ 63.64	$ 58.66	$ 48.96	$ 46.77	Specific	N/A
CalWin PC	Desktop Services - Personal Computing Services--Section 4.4	CalWin PC	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	$ 53.01	25623	1,358,275	B1	$ 63.63	$ 58.65	$ 48.95	$ 46.76	Specific	N/A
Engineering Workstation	Desktop Services--Section 4	Month	Fixed monthly fee per unit	Hardware, Harsdware Maintenance Break-Fix, Software Break-Fix, Printer Maintenance, IMAR, Refresh Support, Desktop Application Directory Maintenance	$ 148.56	1236	183,620	B1	$ 214.76	$ 195.18	$ 155.14	$ 146.04	Specific	4
Enhanced Engineering Workstation(4 gb memory)	Desktop Services - Personal Computing Services--Section 4.4	Engineering Workstation	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	$ 149.82	N/A	N/A	B1	$ 188.15	$ 170.21	$ 135.23	$ 127.33	Specific	4
DCSS PC (with refresh and IMARs)	Desktop Services - Personal Computing Services	DCSS PC	Fixed monthly fee per unit	Software maintenance, IMARs, Desktop Applications Directory	$ 52.27	8400	439,068	B1	$ 62.72	$ 58.02	$ 48.30	$ 46.10	Specific	N/A
DCSS Laptop (with refresh and IMARs)	Desktop Services - Personal Computing Services	DCSS Laptop	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, IMARs, Desktop Applications Directory	$ 63.94	240	15,346	B1	$ 76.73	$ 70.97	$ 59.08	$ 56.40	Specific	N/A
DCSS Printer	Desktop Services - Personal Computing Services	DCSS Printer	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, IMARs, Desktop Applications Directory	$ 300.10	85	25,509	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Monochrome Network Workgroup Printer - Standard Format (abbreviated as "MNWP")	Desktop Services - Section 4	Month	Fixed monthly fee per unit	Maintenance, IMAR, Refresh Hardware, Refresh Labor, ODC. Consumables (excluding paper)	$ 93.06	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Specific	4
Monochrome Network Workgroup Printer - Large Format (11x17 capable)(abbreviated as "MNWP-LF")	Desktop Services - Section 4	Month	Fixed monthly fee per unit	Maintenance, IMAR, Refresh Hardware, Refresh Labor, ODC. Consumables (excluding paper)	$ 98.56	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Specific	4
Monochrome Network High Volume Printer - Large Format (11x17 capable) (abbreviated as "MNWP-LF-H")	Desktop Services - Section 4	Month	Fixed monthly fee per unit	Maintenance, IMAR, Refresh Hardware, Refresh Labor, ODC. Consumables (excluding paper)	$ 188.28	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Specific	4
Color Network Workgroup Printer - Large Format (abbreviated as "CNWP-LF")	Desktop Services - Section 4	Month	Fixed monthly fee per unit	Maintenance, IMAR, Refresh Hardware, Refresh Labor, ODC. Consumables (excluding paper)	$ 276.28	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Specific	4
Color Network Workgroup Printer - Standard Format (abreviated as "CNWP")	Desktop Services - Section 4	Month	Fixed monthly fee per unit	Maintenance, IMAR, Refresh Hardware, Refresh Labor, ODC. Consumables (excluding paper)	$ 71.13	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Specific	4
Laptops	Desktop Services - Personal Computing Services--Section 4.4	Laptop	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	$ 137.46	10087	1,386,559	B1	$ 172.63	$ 156.18	$ 124.08	$ 116.83	Specific	3
Ruggedized Laptops	Desktop Services - Section 4	Laptop- Rugged	Fixed monthly fee per unit	Hardware, Hardware Maintenance, Break/Fix , Software Licenses Software Break/Fix, Printer Maintenance, IMAR, Refresh Support, Desktop Application Directory Maintenance	$ 208.56	600	125,136	B1	$ 260.70	$ 236.93	$ 188.33	$ 177.28	Specific	3
Convertible Tablet	Desktop Services - Section 4	Month	Fixed monthly fee per unit	Hardware, Hardware Maintenance, Break/Fix , Software Licenses Software Break/Fix, Printer Maintenance, IMAR, Refresh Support, Desktop Application Directory Maintenance	$ 162.34	600	97,404	B1	$ 202.93	$ 184.42	$ 146.59	$ 137.99	Specific	3
Engineering Laptop	Desktop Services, Personal Computing Service	Laptop	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Director	$209.69	360	$75,488.40	N/A	N/A	N/A	N/A	N/A	Specific	3
Terminals	Desktop Services - Personal Computing Services--Section 4.4	Terminal	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs	$ 38.60	3403	131,370	B1	$ 43.70	$ 41.30	$ 36.66	$ 35.60	Specific	N/A
County Retained Standard PC	Desktop Services, Personal Computing Service Section 4.4.3	Standard PC	Fixed monthly fee per unit	Software license and maintenance , IMARs, Desktop Application Directory	$69.26	NA	NA	N/A	N/A	N/A	N/A	N/A	Specific	N/A
County Retained Laptop	Desktop Services, Personal Computing Service Section 4.4.3	Laptop	Fixed monthly fee per unit	Software license and maintenance , IMARs, Desktop Application Directory	$103.09	NA	NA	N/A	N/A	N/A	N/A	N/A	Specific	N/A
County Retained Convertible Tablets	Desktop Services, Personal Computing Service Section 4.4.3	Converible Tablet	Fixed monthly fee per unit	Software license and maintenance , IMARs, Desktop Application Directory	$121.75	NA	NA	N/A	N/A	N/A	N/A	N/A	Specific	N/A

Exhibit 16.1-5 -Renewal Fees Summary by Resource Unit

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to 130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
County Retained Engineering Laptop	Dektop Services, Personal Computing Service Section 4.4.3	Laptop	Fixed monthly fee per unit	Software license and maintenance , IMARs, Desktop Application Directory	$157.26	NA	NA	N/A	N/A	N/A	N/A	N/A	Specific	N/A
County Retained Standard Ruggedized Laptop	Desktop Services, Personal Computing Service Section 4.4.3	Laptop-Rugged	Fixed monthly fee per unit	Software license and maintenance , IMARs, Desktop Application Directory	$156.42	NA	NA	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Video Streaming and Archiving Services	Desktop Services, Video Streaming and Archiving Services - Section 4.5	Month	Fixed monthly fee per unit	None (monthly rate)	$7,330.04	12	$87,960.48	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Video Technician Services	Desktop Services - Audio / Video Services--Section 4.7	Hour	Hourly Labor Rate	None	$ 115.50	500	57,750	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Audio Technician Services	Desktop Services - Audio / Video Services--Section 4.7	Hour	Hourly Labor Rate	None	$ 115.50	500	57,750	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Desktop Engineer	Desktop Services -- Section 4.10 (See also Exhibit 16.1-4, 10)	Hour	Hourly Labor Rate	None	$ 101.00	8240	832,240	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
COTS Administrative Support - Low		Per applicable COTS software product	Fixed annual fee per unit	None	$ 1,000.00	N/A	N/A		N/A	N/A	N/A	N/A	Specific	N/A
COTS Administrative Support - Medium		Per applicable COTS software product	Fixed annual fee per unit	None	$ 2,500.00	N/A	N/A		N/A	N/A	N/A	N/A	Specific	N/A
COTS Administrative Support - High		Per applicable COTS software product	Fixed annual fee per unit	None	$ 7,500.00	N/A	N/A		N/A	N/A	N/A	N/A	Specific	N/A
Video Teleconferencing Bridging Services	Network Services - Voice Services--Section 4.6	Minute	Fixed monthly fee per unit	None	$ 0.99	N/A	N/A		N/A	N/A	N/A	N/A	Cumulative	N/A
Tandberg Set-top 770MXP	Network Services - Voice Services--Section 4.6	VTC System	Fixed monthly fee per unit	None	$ 374.44	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Tandberg Edge 85 MXP Set-Top	Network Services - Voice Services--Section 4.6	VTC System	Fixed monthly fee per unit	None	$ 499.92	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Tandberg Profile 3000 MXP with 32" LCD Monitor	Network Services - Voice Services--Section 4.6	VTC System	Fixed monthly fee per unit	None	$ 747.87	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Tandberg Profile 3000 MXP with 42" Plasma Monitor	Network Services - Voice Services--Section 4.6	VTC System	Fixed monthly fee per unit	None	$ 874.46	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Tandberg Profile 6000 MXP with 50" Plasma Monitor	Network Services - Voice Services--Section 4.6	VTC System	Fixed monthly fee per unit	None	$ 1,341.51	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
End-User Data Jack	Network Services - Data Network Services--Section 5.4, Data Center Services - Infrastructure Servers--Section 6.6, Network Services - Security Services--Section 5.7	Active Data Jack	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, network management, network capacity and performance monitoring, site to site connectivity, user to network connectivity, network engineering, Internet access and network refresh and maintenance, protection from unauthorized devices, firewall services, intrusion detection, security monitoring, security architecture, data protection, and prevention of malicious code from entering the Network, IMARs	$ 89.52	157155	14,068,987	N/A	$ 98.48	$ 96.24	$ 88.63	$ 87.73	Specific	5
Remote Access	Network Services - Remote Access Services--Section 5.5, Network Services - Security Services--Section 5.7	Active Account	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, VPN, Remote Access accounts, and dial-up access and maintenance, IMARs	$ 12.32	28872	355,703	N/A	N/A	N/A	N/A	N/A	Specific	N/A
3rd-Party Network Access - Category 1	Network Services - 3rd-Party Network Access Services--Section 5.9	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, IMARs	$ 975.57	24	23,414	N/A	N/A	N/A	N/A	N/A	Specific	5
3rd-Party Network Access - Category 2	Network Services - 3rd-Party Network Access Services--Section 5.9	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, IMARs	$ 307.46	144	44,274	N/A	N/A	N/A	N/A	N/A	Specific	5
3rd-Party Network Access - Category 3	Network Services - 3rd-Party Network Access Services--Section 5.9	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, IMARs	$ 374.28	96	35,930	N/A	N/A	N/A	N/A	N/A	Specific	5
Voice Jack - Single-Line	Network Services - Voice Services--Section 5.6	Active Voice Jack for Single-Line Voice	Fixed monthly fee per unit	PBX/Centrex equipment lease/depreciation and maintenance, software amortization, circuits, integrated voice response, auto attendance, automated call distribution, 4-1-1 operator services, and maintenance, trunk lines, IMARs	$ 41.33	95133	3,927,090	B2	$ 45.66	$ 44.57	$ 40.84	$ 40.40	Specific	5
Voice Jack - Multi-Line	Network Services - Voice Services--Section 5.6	Active Voice Jack for Multi-Line Voice	Fixed monthly fee per unit	PBX/Centrex equipment lease/depreciation and maintenance, software amortization, circuits, integrated voice response, auto attendance, automated call distribution, 4-1-1 operator services, and maintenance, trunk lines, IMARs	$ 43.69	153404	6,722,163	B2	$ 48.38	$ 47.23	$ 42.27	$ 42.91	Specific	5
VoIP Services - Single-Line	Network Services - Voice Services--Section 5.6	Active VoIP Connection for Single-Line Voice	Fixed monthly fee per unit	Voice over IP phone and LAN switching equipment lease/depreciation and maintenance, software amortization, circuits, integrated voice response, auto attendance, automated call distribution, 4-1-1 operator services, and maintenance, trunk lines, IMARs	$ 41.33	1	41	B2	$ 45.66	$ 44.57	$ 40.84	$ 40.40	Specific	5
VoIP Services - Multi-Line	Network Services - Voice Services--Section 5.6	Active VoIP Connection for Multi-Line Voice	Fixed monthly fee per unit	Voice over IP phone and LAN switching equipment lease/depreciation and maintenance, software amortization, circuits, integrated voice response, auto attendance, automated call distribution, 4-1-1 operator services, and maintenance, trunk lines, IMARs	$ 43.69	1	44	B2	$ 48.38	$ 47.23	$ 42.27	$ 42.91	Specific	5

Exhibit 16.1-5 -Renewal Fees Summary by Resource Unit

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
On-Net Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ -				N/A	N/A	N/A	N/A	Cumulative	N/A
Off-Net Local Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.000212	3178742820	673,099	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Off-Net Toll Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.000578	417760140	241,256	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Off-Net Long Distance Calls (California)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.000635	199785720	126,914	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Off-Net Long Distance Calls (US)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.000578	83818140	48,405	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
International Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.002503	16203960	40,550	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Toll Free 800 Service (San Diego & Imperial)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.000674	715941900	482,366	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Toll Free 800 Service (California)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.000866	29207940	25,301	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Toll Free 800 Service (U.S)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.000578	26493840	15,300	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Casual Use Calling (Collect calls, person to person, remote, operator assistance, 3rd party, dial 1, dedicated).	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.021175	13782240	291,839	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Conference Bridge Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	$ 0.003080	16382400	50,458	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Fixed Fee VTC Bridging Service	Video Conferencing Services Section 3.4	Active VTC System	Fixed monthly fee per unit	Unlimited Usage of VTC Bridging/MCU Service	$ 215.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Directory Assistance	Network Services - Voice Services--Section 5.6	Calls	Fixed monthly fee per unit	None	$ 0.531300	12844	6,824	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Pay Phones	Network Services - Voice Services--Section 5.6	Phones	Fixed monthly fee per unit	None	$ 57.75	240	13,860	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Voice Mail	Network Services - Voice Services--Section 5.6	Active Voice Mail Accounts	Fixed monthly fee per unit	None	$ 3.70	256217	946,978	N/A	N/A	N/A	N/A	N/A	Specific	5
Analog jack -	Network Services - Voice Services--Section 5.6	Active Analog Jack	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization and maintenance, trunk lines, IMARs. (No specific cost detail)	$ 37.83	40097	1,516,870	B2	$ 41.89	$ 40.87	$ 37.42	$ 37.02	Specific	5
Legacy IVR/Voice Application - Basic	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ -	192	$ -	N/A	N/A	N/A	N/A	N/A	Specific	5
Legacy IVR/Voice Application - Simple	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ 20.00	720	$ 14,400.00	N/A	N/A	N/A	N/A	N/A	Specific	5
Legacy IVR/Voice Application - Advanced	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ 60.00	684	$ 41,040.00	N/A	N/A	N/A	N/A	N/A	Specific	5
Legacy IVR/Voice Application - Complex	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ 4,500.00	36	$ 162,000.00	N/A	N/A	N/A	N/A	N/A	Specific	5
Legacy IVR/Voice Application - Super Complex	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ 6,500.00	12	$ 78,000.00	N/A	N/A	N/A	N/A	N/A	Specific	5
IVR/Voice Application - Basic	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ -	0		N/A	N/A	N/A	N/A	N/A	Specific	5
IVR/Voice Application - Simple	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ 500.00	0	$ -	N/A	N/A	N/A	N/A	N/A	Specific	5
IVR/Voice Application - Advanced	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ 3,000.00	0	$ -	N/A	N/A	N/A	N/A	N/A	Specific	5
IVR/Voice Application - Complex	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ 7,400.00	0	$ -	N/A	N/A	N/A	N/A	N/A	Specific	5
IVR/Voice Application - Super Complex	Network Services - Voice Services--Section 5.6	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, implementation labor, IMARs. (No specific cost detail)	$ 13,000.00	0	$ -	N/A	N/A	N/A	N/A	N/A	Specific	5
Site Type I - Installation	Network Services-New Site Installation--Section 5.8	Site Type I Installation	Fixed Fee	None	$ 721,875.00	1	721,875	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type II - Installation	Network Services-New Site Installation--Section 5.8	Site Type II Installation	Fixed Fee	None	$ 360,937.50	1	360,938	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type III - Installation	Network Services-New Site Installation--Section 5.8	Site Type III Installation	Fixed Fee	None	$ 122,718.75	1	122,719	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type IV - Installation	Network Services-New Site Installation--Section 5.8	Site Type IV Installation	Fixed Fee	None	$ 3,609.38	1	3,609	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type V - Installation	Network Services-New Site Installation--Section 5.8	Site Type V Installation	Fixed Fee	None	$ 1,443.75	1	1,444	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A

Exhibit 16.1-5 -Renewal Fees Summary by Resource Unit

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
Site Type VI - Installation	Network Services-New Site Installation--Section 5.8	Site Type VI Installation	Fixed Fee	None	$ 2,887.50	1	2,888	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Interior Network Wireless Access point	Network Services - Wireless Access Services--Section 5.10	WAP	Fixed monthly fee per unit	Hardware, hardware maintenance, software, software maintenance, IMARs (No specific cost detail)	$ 354.89	138	48,975	N/A	N/A	N/A	N/A	N/A	Specific	5
Exterior Network Wireless Access Point	Network Services - Wireless Access Services--Section 5.10	WAP	Fixed monthly fee per unit	Hardware, hardware maintenance, software, software maintenance, IMARs (No specific cost detail)	$ 663.46	186	123,404	N/A	N/A	N/A	N/A	N/A	Specific	5
Mobility VPN Access	Network Services - Mobility VPN Access--Section 4.5 Network Services	Active Account	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, VPN, Remote Access accounts, and dial-up access and maintenance, IMARs	$21.10	24,000	$506,400.00	N/A	$23.21	$22.16	$20.47	$19.84	Specific	N/A
Mainframe	Data Center Services -Application Servers 6.5	CPU Hour***	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	132.75	12614	1,674,488	N/A	$ 140.06	$ 136.00	$ 130.22	128.84	Cumulative	7
DEC VAX	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 2,631.03	84	221,007	N/A	N/A	N/A	N/A	N/A	Specific	N/A
VMS Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 4,104.93	24	98,518	N/A	N/A	N/A	N/A	N/A	Specific	5
VMS Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 3,176.60	12	38,119	N/A	N/A	N/A	N/A	N/A	Specific	5
VMS Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 1,905.05	12	22,861	N/A	N/A	N/A	N/A	N/A	Specific	5
AS/400	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 4,158.22	12	49,899	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Wintel Application Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 2,235.66	288	643,871	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 1,556.10	564	877,641	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 1,253.88	1056	1,324,100	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Preprod/Test Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 1,621.24	60	97,274	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Preprod/Test Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 1,254.18	204	255,852	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Preprod/Test Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 990.43	600	594,255	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 5,135.33	72	369,744	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 3,216.65	120	385,998	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 2,131.42	168	358,079	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers Preprod/Test - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 5,686.95	12	68,243	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers Preprod/Test - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 2,259.03	168	379,517	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers Preprod/Test - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	$ 1,293.36	96	124,163	N/A	N/A	N/A	N/A	N/A	Specific	5
Virtual Guest	Data Center Services -Application Servers--Section 6.5	Per Guest	Fixed monthly fee per instance	Virtual server management and support, software maintenance	$ 724.80	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Virtual Host	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, hardware maintenance, software maintenance	$ 1,679.43	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Specific	5
E-Mail Services	Data Center Services - E-Mail Services--Section 6.7	Account	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 10.35	185832	1,923,361	N/A	$ 10.35	$ 10.35	$ 10.35	10.35	Specific	5
E-Mail Encryption Services (Note: Standard banding does not apply. Specific pricing per volume as described	Data Center Services - E-Mail Services--Section 6.7	Account	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$11.30 (1-499)	N/A	N/A	N/A	$5.12 (500-2,000)	$2.65 (2,001-5,000)	$1.75 (5,001-10,000)	N/A	Specific	5
DASD (Mainframe) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 6.73	13286	89,473	N/A	N/A	N/A	N/A	N/A	Specific	7
DASD (DEC VAX) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 0.243	17134	4,162	N/A	N/A	N/A	N/A	N/A	Specific	N/A
DASD (AS/400) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	$ 0.695	1920	1,334	N/A	N/A	N/A	N/A	N/A	Specific	N/A
DASD (WINTEL) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	$ 4.29	144000	617,760	N/A	N/A	N/A	N/A	N/A	Specific	N/A

Exhibit 16.1-5 -Renewal Fees Summary by Resource Unit

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
DASD (Unix) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	$ 4.92	192000	944,064	N/A	N/A	N/A	N/A	N/A	Specific	N/A
DASD (VMS Server) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	$ 4.28	10866	46,496	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Installed Level 1 Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabyte	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	$ 4.38	240000	1,051,200	N/A	N/A	N/A	N/A	N/A	Specific	7
Installed Level 2 Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabyte	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	$ 4.08	480000	1,958,400		N/A	N/A	N/A	N/A	Specific	7
Installed Level 3 Immutable Storage System	Data Center Services - Storage Services--Section 6.8	Month	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	$ 35,990.37	12	431,884	N/A	N/A	N/A	N/A	N/A	Specific	5
Tier III Storage	Data Center Services - Storage Services--Section 6.8	Gigabyte	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	$ 2.79	67000	$ 186,930	N/A	N/A	N/A	N/A	N/A	Cumulative	5
Print per 1,000 images (Paper)	Data Center Services - Managed Print Services--Section 6.9	1,000 images	Fixed monthly fee per unit	None	$ 42.42	33826	1,434,764	N/A	$ 42.42	$ 42.42	$ 42.42	$ 42.42	Cumulative	N/A
Microfiche Originals	Data Center Services - Managed Print Services--Section 6.9	Copy	Fixed monthly fee per unit	None	$ 0.803	195197	156,743	N/A	$ 0.803	$ 0.803	$ 0.803	$ 0.803	Cumulative	N/A
Microfiche Duplicates	Data Center Services - Managed Print Services--Section 6.9	Copy	Fixed monthly fee per unit	None	$ 0.077	491739	37,864	N/A	$ 0.077	$ 0.077	$ 0.077	$ 0.077	Cumulative	N/A
Access Gateway Services	Data Center ServicesAccess Gateway Services-Section 6.10	Month	Fixed monthly fee up to 1,400 concurrent users	Citrix Implementation, Hardware and maintenance, Software and maintenance,Operational and Support services	$ 12,133.75	12	145,605	N/A	N/A	N/A	N/A	N/A	Specific	5
Office Communications Service 0 to 2500 users	Data Center Services Section 6.10	per user (of all users from quantity 1 to total actual quantity)	Fixed monthly fee per unit	Hardware, Hardware Maintenance Break/Fix, Software and End-User Support	$ 7.75	2,500	19,375	NA	NA	NA	NA	NA	Specific	5
Office Communications Service 2,501 to 4,999 users	Data Center Services Section 6.10	per user (of all users from quantity 1 to total actual quantity)	Fixed monthly fee per unit	Hardware, Hardware Maintenance Break/Fix, Software and End-User Support	$ 5.95	4,999	29,744	NA	NA	NA	NA	NA	Specific	5
Office Communications Service 5,000 to 9,999 users	Data Center Services Section 6.10	per user (of all users from quantity 1 to total actual quantity)	Fixed monthly fee per unit	Hardware, Hardware Maintenance Break/Fix, Software and End-User Support	$ 5.37	9,999	53,695	NA	NA	NA	NA	NA	Specific	5
Office Communications Service 10,000 to 14,999 users	Data Center Services Section 6.10	per user (of all users from quantity 1 to total actual quantity)	Fixed monthly fee per unit	Hardware, Hardware Maintenance Break/Fix, Software and End-User Support	$ 4.89	14,999	73,345	NA	NA	NA	NA	NA	Specific	5
Office Communications Service 15,000 users and over	Data Center Services Section 6.10	per user (of all users from quantity 1 to total actual quantity)	Fixed monthly fee per unit	Hardware, Hardware Maintenance Break/Fix, Software and End-User Support	$ 4.56	15,000	68,400	NA	NA	NA	NA	NA	Specific	5
Security Management	Cross Functional Services - Security Management Services--Section 7.3	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 45,762.07	12	549,145	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Billing Management	Cross Functional Services - Billing Management Services--Section 7.4	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 54,373.96	12	652,488	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Asset Management	Cross Functional Services - Asset Management Services--Section 7.5	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 103,903.12	12	1,246,837	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Contract Management	Cross Functional Services - Contract Management Services--Section 7.6	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 170,573.25	12	2,046,879	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Reporting Services	Cross Functional Services - Reporting Services--Section 7.7	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 54,279.52	12	651,354	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Disaster Recovery	Cross Functional Services - Disaster Recovery Services--Section 7.8	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 21,541.59	12	258,499	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Workflow Services	Cross Functional Services- Workflow Services--Section 7.9	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 12,984.11	12	155,809	N/A	N/A	N/A	N/A	N/A	Workflow	N/A
Capacity and Performance Management	Cross Functional Services- Capacity and Performance Management Services--Section 7.10	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 34,117.01	12	409,404	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Configuration Management	Cross Functional Services - Configuration Management Services--Section 7.11	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 20,418.20	12	245,018	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Account Management	Cross Functional Services - Account Management Services--Section 7.12	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 28,962.76	12	347,553	N/A	N/A	N/A	N/A	N/A	Specific	N/A

Exhibit 16.1-5 -Renewal Fees Summary by Resource Unit

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
Project Management	Cross Functional Services - Project Management Services--Section 7.13	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 90,302.21	12	1,083,626	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Quality Assurance	Cross Functional Services - Quality Assurance Services--Section 7.14	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	$ 51,022.81	12	612,274	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Infrastructure System Administrator	Cross Framework Services--Section 9 (See also Exhibit 16.1-4a)	Hour	Hourly Labor Rate	None	$ 95.00	1	$95	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Infrastructure Engineer	Cross Framework Services--Section 9 (See also Exhibit 16.1-4a)	Hour	Hourly Labor Rate	None	$ 123.00	1	$123	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Infrastructure Project Manager	Cross Framework Services--Section 9 (See also Exhibit 16.1-4a)	Hour	Hourly Labor Rate	None	$ 141.00	1	$141	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Infrastructure Senior Architect	Cross Framework Services--Section 9 (See also Exhibit 16.1-4a)	Hour	Hourly Labor Rate	None	$ 165.00	1	$165	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Infrastructure Security Analyst	Cross Framework Services--Section 9 (See also Exhibit 16.1-4a)	Hour	Hourly Labor Rate	None	$ 127.00	1	$127	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
MASL Special Requirements - Registrar of Voters	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Day	Fixed daily fee per unit	None	$ 440.66	303	133,520	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
MASL Special Requirements - HHSA	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Month	Fixed monthly fee per unit	None	$ 924.00	12	11,088	N/A	N/A	N/A	N/A	N/A	Specific	HHSA
MASL Special Requirements - OES	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Day	Fixed daily fee per unit	None	$ 527.20	15	7,908	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
MASL Special Requirements - Tax Sale Event	Minimum Acceptable Service Level Requirements--Section 8.4	Per Event	Fixed price per event	Project Manager, Desktop Engineer, Desktop Technician, Project Manager (Network Support)	$6,387.50	1	$6,387.50	N/A	N/A	N/A	N/A	N/A	Specific	N/A
MASL Special Requirements - Tax Collection Event	Minimum Acceptable Service Level Requirements--Section 8.4	Per Event	Fixed price per 2 annual events	Project Manager, Desktop Engineer, Desktop Technician, Project Manager (Network Support)	$12,801.50	2	$25,603.00	N/A	N/A	N/A	N/A	N/A	Specific	N/A
MASL Special Requirements - Special Support Daily Coverage	Minimum Acceptable Service Level Requirements--Section 8.4	Day	Fixed Cost per day of Escalated Support	Project Manager, Desktop Engineer, Desktop Technician,	$200.00	75	$15,000.00	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
MASL Special Requirements - Public Administrator	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Day	Fixed daily fee per unit	None	$ 521.39	8	4,171	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
MASL Special Requirements - Treasurer	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Month	Fixed monthly fee per unit	None	$ 315.00	12	3,780	N/A	N/A	N/A	N/A	N/A	Specific	N/A
MASL Special Requirements - Public Works	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Month	Fixed monthly fee per unit	None	$ 708.75	12	8,505	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Transition Services--Help Desk Services	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit	N/A		1	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transition Services--Applications Services	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit	N/A		1	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transition Services--Desktop Services	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit	N/A		1	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transition Services--Network Services	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit	N/A		1	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transition Services--Data Center	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit	N/A		1	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Value Added Services				N/A				N/A	N/A	N/A	N/A	N/A	N/A	N/A

**Note: Column B (Schedule 4.3 Reference/Component) includes the Section reference for the specific requirements for this particular Resource Unit but it still includes all general requirements applicable to such Resource Unit in the higher levels of the obligations hierarchy as described in Section 1.3.8 of Schedule 4.3. For example, the Resource Unit for Standard PC includes not only the responsibilities as stated in Section 4.4 of the Desktop Services Section of Schedule 4.3, but also the responsibilities in Sections 4.1 through 4.3 of the Desktop Services Section, as well as the responsibilities and requirements in Section 1 of Schedule 4.3.

***Note: The mainframe resource unit volumes are based on the R24 CPUs